

## Physician-Hospital Relationships - A Non-Eccentric Opinion

"I am called eccentric for saying in public that hospitals, if they wish to be sure of improvement:

- Must find out what their results are
- Must analyze their results to find their strong and weak points
- Must compare their results with those of other hospitals
- Must care for what cases they can care for well, and avoid attempting to care for cases which they are not qualified to care for well
- Must welcome publicity not only for their successes, but for their errors, so that the public may give them their help when it is needed
- Must promote members of the medical staff on the basis which gives due consideration to what they can and do accomplish for their patients.

Such opinions will not be eccentric a few years hence."

E. A. Codman, M.D.  
A Study in Hospital Efficiency, 1916.

Publications related to this topic on website [www.practicesupport.com](http://www.practicesupport.com) include:

[Physician Relations: Tips and Tools for Hospital Executives](#)

[Sailing the Seven "Cs" of Hospital Physician Relationships](#)

[Seizing the Opportunities in Hospital-Physician Relations to Serve the Healthcare Consumer](#)